

WEM Success



Fortrus – A sustainable choice using WEM for “No Claims”

Henk Vlug isn't only the owner of Fortrus, he's also a true entrepreneur: a man with a hands-on mentality and an innovative mind. Henk's also conscientious of the consequences of his decisions: “I only make sustainable decisions with a long-term vision in mind.”

This was also the case when deciding to cooperate with WEM on the development of No Claims. By choosing WEM as a platform for building the No Claims application, Fortrus is able continuously develop the application's structure, design and functionality.

Fortrus – a forerunner in real estate management

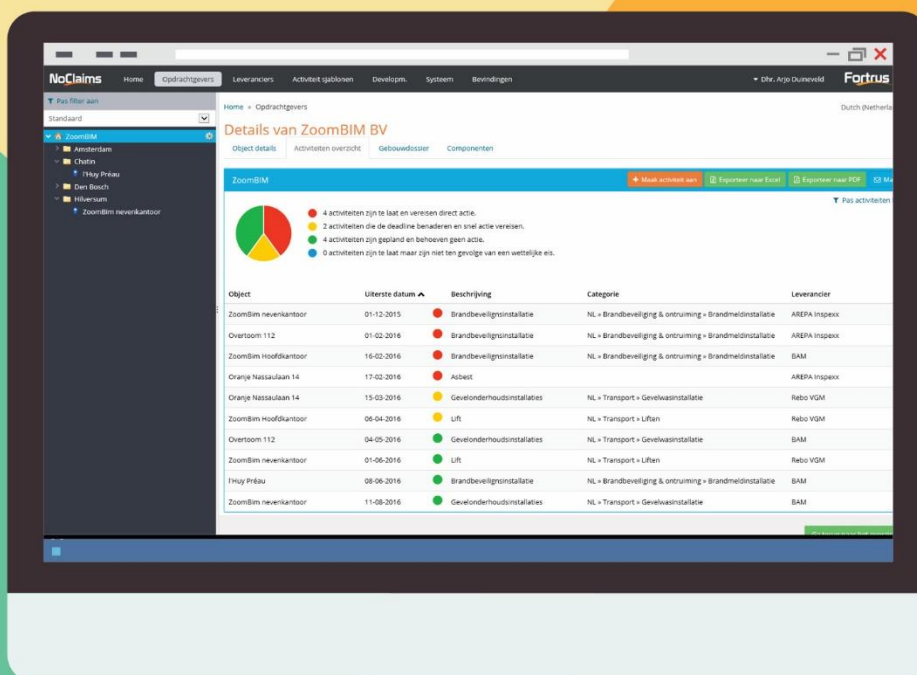
Fortrus is a real estate management firm located in Arnhem, the Netherlands. Real estate management includes technical, administrative and commercial management. Fortrus, one of few real estate management companies in the Netherlands, is specialized in technical management. With its team of 38 people, the company manages more than 6,000 properties and a total of 4 million square meters. The owners of these properties are prominent companies such as Redevco, Schiphol Real Estate and Syntrus Achmea. Managing such a large amount of real estate is quite a daunting task.

Better monitoring with No Claims

In order to properly manage such a substantial number of square meters, Fortrus requires a good and solid overview. Many different parts of the properties need to be considered and checked regularly. This includes elevators, fire extinguishers, electricity, air conditioning and door handles, to name a few. These regular checks are essential to ensure safety of the property itself, as well as of the people in and around it.

In co-operation with WEM and using our platform, Fortrus developed a new application called No Claims. This application provides an easy overview of all required safety checks and their current status. Moreover, it automatically sends an email showing the relationship of the property's status compared to security standards and legal inspections. "Basically, we're now living in a world in which we hardly rely on humans anymore compared to machines. When facing such big upscaling of property, as we do today, systems like No Claims become indispensable", says Henk Vlug. "No safety checks are allowed to be forgotten. Not even one, because it could turn into the cause of an accident as a consequence. The era of confusing spreadsheets and paper work portfolios is in the past for good."

Research conducted by Fortrus reveals that fire safety is rated as the top priority by large property owners. No Claims helps to accurately monitor these important checkups. It prevents the neglect of critical safety elements.



No Claims reports are very well designed:

Users see the status of checkups at a glance.

A sustainable choice

Henk Vlug is an engineer himself. He knows how important checkups and maintenance of buildings are. Moreover, he has experience in programming and is therefore closely involved in the development of No Claims. Henk chose to develop No Claims with the WEM platform due to its long-term value and flexibility.

The co-operation with WEM started in the summer of 2015. Only a couple of months later, customers were already using the application and very satisfied with it.

Henk says, "I chose WEM because I wanted an application with a clear structure and a stable basis. At the same time, it needed to be flexible and provide room for further development.

Before WEM, Fortrus was using a different system. This application was built on outdated programming language and was very complex.

Henk tells us, "If we wanted to make adjustments in this system, it was very time consuming and we were dependent on IT specialists to carry it out. With WEM, we easily understand how the application is constructed. Therefore, adjustments are quickly and easily done."

Durability isn't the only important factor for making decisions for his company. Henk makes sustainable choices in his personal life, too: "I'm producing more energy than I use. I try to achieve this kind of efficiency with property management as well. No Claims helps me with that."

Trust and clear communication

Because of his programming experience, Henk is able to clearly express what he has in mind for the development of the application: "Because of the company's small scale, the communication with the employees of WEM is direct and informal. I like that. Our relationship is based on trust and clear communication. I find that crucial when doing business together."

WEM allowed Henk to build a tool that was cost-efficient, fast and flexible: "No Claims was built and tested in only a couple of months. Now it's already being used by customers."

Additionally, the tool is now available in twelve languages and allows Fortrus to take their next step internationally.

"Because of WEM, I can do what I do best: being a pioneer. It seems like the possibilities are endless." That's why Henk decides, "We as a company can go in any direction we want, thanks to my sustainable decision of using WEM."

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About WEM

WEM is a no-code Application Platform as a Service that enables any subject matter expert with minimal IT knowledge to create custom applications without programming. Developing fully functional multi-platform web applications is not much harder than modeling your process in a flowchart.

WEM Modeler

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About Fortrus

Fortrus is a real estate management firm located in Arnhem, the Netherlands. The company is specialized in technical management of buildings. With its team of 38 people the company takes care of more than 6.000 properties.

www.fortrus.nl
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Fortrus

